Sage Timeslips
Obsolescence Policy

The Sage Obsolescence Policy is to support the current Sage Timeslips product release and, unless otherwise indicated below, two prior releases of the Sage Timeslips product. Product support includes live customer support and compatibility with other add-on products or services offered, including connectivity with Sage Timeslips eCenter. Sage will only support an obsolete product until a customer's support plan for that product expires.

Sage Timeslips 2013 will remain a supported product until the end of the release month for Sage Timeslips 2016 (June 2015). Any annual support plans purchased by customers for the Sage Timeslips 2013 product before 6/30/2015 will be prorated and the product will be supported until that support plan expires.

If you are using an obsolete version of Sage Timeslips, you are required to upgrade to the current release in order to receive customer support and to ensure compliance with new operating environments.

Supported Products

Product	Supported Versions	If you are not using a supported version, you can upgrade to the following product:
Sage Timeslips	Releases 2013, 2014, 2015	[Sage Timeslips 2015](#)

Additional Products and Services	Release required for product or service to be accessible:
Sage Timeslips Billing Assurance Plans	Sage Timeslips 2013, 2014, 2015
Sage Timeslips eCenter	Sage Timeslips 2013, 2014, 2015
Sage Timeslips Electronic Bill Delivery	Sage Timeslips 2013, 2014, 2015

Sage Timeslips Remote is no longer available for purchase from Sage. For more information regarding remote access to Sage Timeslips you are encouraged to review the features available within [Sage Timeslips eCenter](#).

Time to Time Pro is no longer available for purchase from Sage. For more information regarding mobile access to Sage Timeslips you are encouraged to review the features available within [Sage Timeslips eCenter.](#)